Cheyne Johnson











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Objective

To propel organizational infrastructure via perfect technological performance.

Summary

Cultured, informed and friendly hands-on IT service professional.

Special Skills

<u>Accounting</u> – a strong academic knowledge with an experienced eye for detail. <u>Business</u> – an emphasized research in culture, corporation and management. <u>Computers</u> – a natural knack with all associated electronic counterparts.

Employment History

Clerk

2006-2008 Boston Market, Stop & Shop, Plainville, MA

- Increased company sales by marketing desirable handcrafted products.
- Calculated and charted inventory evaluations, maintaining high quality standards.
- Received many gracious compliments and zero customer complaints.

QA Project Software Analyst

2004-2005 Putnam Investments, Franklin, MA

- Managed multi-million dollar investment technology.
- Prevented over ten thousand programming defects.
- Improved upon previous documentation techniques.

IT Help Desk Specialist

2001-2005 Dean College, Franklin, MA

- Multi-tasked all front desk protocol for four years.
- Restructured all systems campus-wide.
- Assisted professors on-site with computer knowledge.

Education

2006-2010 Suffolk University, Boston, MA

- B.S., Business, Sawyer School of Management
- Member of the Suffolk/Dean partnership

2003-2006 Dean College, Franklin, MA

- A.S., Business Technology
- High Honors

Other Experience

Independent consultant - Computers (1997-Present)

Volunteer technician - G.A.P.S. Theatre (2000-Present)

Volunteer accountant - Lymphoma & Leukemia Society (2009)

References

References are available on request.